

FITNESSmat™

PREMIUM FITNESS SOLUTIONS

5-YEAR MANUFACTURER'S WARRANTY



Only FitnessMat® offers the most comprehensive, "Best-in-Class" 5-Year Manufacturer's Warranty. With our extensive and proven track record in many commercial environments, FitnessMat® can confidently stand behind this guarantee. As the manufacturer located in the United States, we do comply with all stringent U.S. regulations. With our Advanced Polyurethane Technology (APT), FitnessMats® are free of formaldehyde, heavy metals, PVC's, latex, plasticizers, phthalate, or any other fillers. This allows us to warrant every FitnessMat® against any defects in materials and workmanship for 5 years, with great pride.

1-YEAR PERFORMANCE WARRANTY

As a part of the 5-Year Manufacturer's Warranty, FitnessMat® also includes a 1-Year Performance Warranty, which specifically calls out that our mats:

Will Remain Unmatched in Comfort

FitnessMats® provide the optimum in comfort and relief. The 5/8" Advanced Polyurethane Technology (APT) composite effectively suspends body weight, reducing impact on the back, legs, and feet, while encouraging proprioception (rebalancing). This exclusive advantage results in unmatched and consistent comfort.

Will Always Lie Flat

The 20-degree, gradually beveled edges of a FitnessMat® will never roll up, which prevents dangerous trip hazards. Distinctive to FitnessMat®, our APT includes 100% memory properties, meaning the mat is cured flat and will always remain flat

Will Never Delaminate

The unique one-piece construction of the FitnessMat® eliminates the need for glues or toxic bonding agents that often break down in time. Our mats will never separate, bubble up, ripple, or tear as a result of broken down glues.

Will Never Compress

FitnessMats® have an unprecedented immediate recovery (bounce back) and are guaranteed to never lose their form. The one-piece APT polyurethane construction will not compress (squish down) creating dangerous high and low spots or lose resiliency. This results in consistent comfort, even where the most frequent standing occurs.

PRODUCTS, BENEFITS AND CARE

Warranty Replacement Coverage

If a FitnessMat® is found to be defective as per the warranty, a full replacement mat or allowance toward another mat will be offered. FitnessMat® reserves the right to determine if a mat is considered warranted, normal wear and tear, or other. ALL WARRANTY CLAIMS AND RETURNS MUST BE ACCOMPANIED BY A PROOF OF PURCHASE.

Accidental Replacement Allowance

Every FitnessMat® comes with an Accidental Replacement Allowance. If your mat has been accidentally damaged and not covered under the 5-Year Manufacturer's Warranty, a replacement allowance will be available towards the cost of a new mat. Contact the FitnessMat® Customer Service Department for more information.

Maintenance and Cleaning

FitnessMats® require little to no special care. Mild soap and water, or a non-abrasive cleaner are usually all that is required for most spills. For disinfecting, cleaning wipes or a low concentration bleach solution is safe when sprayed onto a cloth and wiped gently. We do not recommend spraying anything directly on to your FitnessMat®, or using highly concentrated solutions of bleach, vinegar, or alcohol. Try to address spills as soon as possible, especially those that are acidic or corrosive in nature. We recommend blotting or wiping instead of concentrated scrubbing. For large debris, use a soft to medium bristle broom, dust mop or handheld vacuum. Avoid using a vacuum with a spinning brush roller that could mark the finish. FitnessMat® recommends that you always test our products with any chemicals to be used. A free test sample is available upon request.

Finish and Custom Surface Applications

Many of our collections feature exclusive "Dye Wash" finishes or custom surface applications. Each of the dyed WellnessMats® are hand washed, which makes no two mats identical. While very similar, a slight variance between mats using the same dye may occur. With normal wear, these finishes and/or surface applications may fade over time and are not covered under the Performance Warranty.

Flooring and Usage

FitnessMats® are sealed on both top and bottom, making them water resistant, however, water containing additives such as salt or chlorine may damage the surface of the Fitnessmat®, which is not covered under the Performance Warranty. With normal wear, mats containing custom surface applications may fade, wear or peel over time and are not covered under the Performance Warranty. It is important that care is taken to ensure a floor is completely dry before a FitnessMat® is put in place. To help prevent mat movement, periodically clean the bottom of your FitnessMat®. Any floor cover may create color differentials to the floor when exposed to elements such as sunlight, humidity, and other environmental conditions. WellnessMats®, LLC is not responsible for any reaction between our products and floors. It is our recommendation that customers contact their floor supplier to learn more about their finish, or request a sample mat for testing. If FitnessMats® are being used with a hanging bracket, Grommets must be used to prevent tearing. Mats without the use of Grommets will not be deemed defective. Salt water and chlorine may cause damage to your FitnessMat® and is not covered under warranty. We recommend rinsing and drying after exposure to prolong the life of your FitnessMat®.

Customer Service

We at FitnessMats® strive to exceed your every expectation and want to ensure that you are 100% satisfied with your purchase. If for any reason you are not completely satisfied, please contact us at CustomerService@WellnessMats.com or 800.981.4979. We know you'll enjoy your FitnessMat® for many years to come!