

WELLNESSmats®

PREMIUM STANDING SOLUTIONS™

20-YEAR MANUFACTURER'S WARRANTY



Only WellnessMats® offers the most comprehensive, "Best-in-Class", 20-Year Manufacturer's Warranty. With our extensive and proven track record in many commercial environments, WellnessMats® can confidently stand behind this guarantee. As the manufacturer located in the United States, we comply with all stringent U.S. regulations. With our proprietary "Advanced Polyurethane Technology" (APT), WellnessMats® are free of formaldehyde, heavy metals, PVC's, latex, plasticizers, phthalate, or any other fillers. When used in a residential setting, this allows us to warrant every WellnessMat® against any defects in materials and workmanship for 20 years, with great pride.

7-YEAR PERFORMANCE WARRANTY

As a part of the 20-Year Manufacturer's Warranty, WellnessMats® also includes a 7-Year Performance Warranty, which specifically calls out that our mats:

Will Remain Unmatched in Comfort

WellnessMats® provide the optimum in comfort and relief. The ¾" Advanced Polyurethane Technology (APT) composite, effectively suspends body weight, thus reducing impact on the back, legs, and feet, while encouraging proprioception (rebalancing). This exclusive advantage results in unmatched and consistent comfort.

Will Always Lie Flat

The 20 degree, gradually beveled edges of a WellnessMat® will never roll up, which prevents dangerous trip hazards. Distinctive to WellnessMats®, our APT includes 100% memory properties, meaning once the mat is cured flat it will always remain flat.

Will Never Delaminate

The unique one-piece construction of the WellnessMat® eliminates the need for glues or toxic bonding agents that often break down over time. Our mats will never separate, bubble up, ripple, or tear as a result of broken down glues.

Will Never Compress

WellnessMats® have an unprecedented immediate recovery (bounce back) and are guaranteed to never lose their form. The one-piece APT polyurethane construction will not compress (squish down) creating dangerous high and low spots or lose resiliency. This results in consistent comfort, even where the most frequent standing occurs.

PRODUCTS, BENEFITS AND CARE

Warranty Replacement Coverage

If a WellnessMat® is found to be defective as per the warranty, a full replacement mat or allowance toward another WellnessMat® will be offered. Our exclusive "Dye Wash" finishes and surface applications may fade over time and are not covered under our Performance Warranty. WellnessMats® reserves the right to determine if a mat is considered warranted, normal wear and tear, or other. ALL WARRANTY CLAIMS AND RETURNS MUST BE ACCOMPANIED BY A PROOF OF PURCHASE.

Accidental Replacement Allowance

Every WellnessMat® comes with an Accidental Replacement Allowance. If a mat has been accidentally damaged and is not covered under the 20-Year Manufacturer's Warranty, a replacement allowance will be available towards the cost of a new WellnessMat®. Contact your Retailer or WellnessMats® Customer Service Department for more information.

Maintenance and Cleaning

WellnessMats® require little to no special care. Mild soap and water, or a non-abrasive everyday household cleaner are usually all that is required for most spills. For disinfecting, household cleaning wipes or a low concentration bleach solution is safe when sprayed onto a cloth and wiped gently. We do not recommend spraying anything directly on to your WellnessMat®, or using highly concentrated solutions of bleach, vinegar, or alcohol. Try to address spills as soon as possible, especially those that are acidic or corrosive in nature. We recommend blotting or wiping instead of concentrated scrubbing. For large debris, use a soft to medium bristle broom, dust mop or handheld vacuum. Avoid using a vacuum with a spinning brush roller that could mark the finish. WellnessMats® recommends that you always test our products with any chemicals to be used. A free test sample is available upon request.

Finish and Custom Surface Applications

Many of our collections feature exclusive "Dye Wash" finishes or custom surface applications. Each of the dyed WellnessMats® are hand washed, which makes no two mats identical. While very similar, a slight variance between mats using the same dye may occur. With normal wear, these finishes and/or surface applications may fade over time and are not covered under the Performance Warranty.

Flooring and Usage

WellnessMats® are sealed on both the top and bottom, making them water resistant. However, it is important that care is taken to ensure the floor is completely dry before a WellnessMat® is put in place. To help prevent mat movement, periodically clean the bottom of your WellnessMat®. Any floor cover may create color differentials on the floor when exposed to elements such as sunlight, humidity, and/or other environmental conditions. To help prevent any floor color variation, it is recommended that you lift and clean under your WellnessMat® every two weeks. Although extremely rare, our company research has discovered that some types of flooring that contain raw materials such as linseed oil may tend to slightly discolor when covered. Similar results may occur with floors that may be sealed with non-urethane-based sealers. WellnessMats, LLC is not responsible for any reaction between our products and floors. It is our recommendation that customers contact their floor supplier to learn more about their finish or request a sample mat for testing. Wearing small-heeled shoes on WellnessMats® is discouraged, and while unusual, may leave indentation marks or punctures. Salt water and chlorine may cause damage to your WellnessMat® and is not covered under warranty. We recommend rinsing and drying after exposure to prolong the life of your WellnessMat®. When dismantling the PuzzlePiece mats, lift to release the notch, do not tug or pull on the connection.

Customer Service

We at WellnessMats® strive to exceed your every expectation and want to ensure that you are 100% satisfied with your purchase. If for any reason you are not completely satisfied, please contact us at CustomerService@WellnessMats.com or 800.981.4979. We know you'll enjoy your WellnessMat® for many years to come!